

The Pink Pony is looking for a Restaurant Assistant Manager to ensure all daily activities run smoothly and efficiently.

We are a very busy, high-volume restaurant located on **Mackinac Island, Michigan**. You must be available to work from May – October.

Housing and meal plan will be provided free of charge.

Restaurant Assistant Manager duties can include but are not limited to

- Supervising restaurant front of house staff performance to ensure and improve productivity,
- Assisting Manager in training staff.
- Help servers with on computers with voids/comps/ special promotions etc.
- Checking side work.
- Assisting servers in cash out procedures.
- Assisting host staff to ensure guests are being notified and sat in the proper order and in a timely fashion.
- Assisting expo and food runner staff to make sure orders are going out quickly, and efficiently.
- Communicating with back of house staff about menu change overs, item changes, guest complaints, etc.
- Talking with guests on a regular basis, table touches etc.
- Report directly to the Restaurant Manager.

To be successful in this role, you should be familiar with restaurant operation and have a good understanding of what makes great customer service. Ultimately, you will help minimize operating costs, boost employee retention and deliver a positive dining experience for our guests.

#### Requirements

Work experience as a restaurant assistant manager or similar role preferred.

Prior serving or bartending experience REQUIRED.

Prior experience leading a team.

Familiar with restaurant management software, like opentable, dinetime, aloha, etc.

Good math skills

Customer service attitude

Communication and team management abilities.

#### Perks.

Free housing

Free meal plan (lunch and dinner)

Free ferry pass

Free parking for your car in St. Ignace.

Discounts at Pink Pony, Chippewa Hotel, Lilac Tree Hotel.